

Date: 12/4/2001 2:21 PM
Sender: Arnold E Miller
To: Glen R Trautner
cc: Arnold E Miller
Priority: Urgent
Receipt requested
Subject: Re:AAL77

Glen,

We have corrected the discrepancies listed below, and will forward to you, the corrected copies. I did not copy all of the transcriptions again. I sent only copies of those pages requiring corrections.

I will send the corrected copies out tonight via FedEx and you should have them tomorrow morning.

Let me know if you find something we overlooked.

ThanX,
Arnie

Reply

Separator
Subject: AAL77
Author: Glen R Trautner
Date: 12/3/2001 8:49 AM

Arnold per your request, I identified the following
list of
corrections:

1. On all of the transcripts in the "SUBJECT" box, there needs to be a " ; " (semi colon) inserted in between the word Accident;AAL77.
 2. HNN-R Trans. 1242:19 and 1242:23, does DAC RA ask and then answer his own question?
 3. BTV R Trans. 1305:54 should be 1307:54. Also 1333:59, sounds like it carried over into the next whole minute, therefore 1334 should be removed.
 4. None of the personnel statements have the accident number and call sign in the upper left hand corner.
 5. Certified Index. This was dated the same day as the accident. This implies that the form was signed that day. Just curious.
 6. 8020-6-1, Accident number and callsign in upper left hand corner.
 7. 8020-6-1, 1240 UTC, "HHN" should that be HNN?
- These are just some of the things that I noticed, I was

curious on
some of the items. Call me if we need to talk about
this.

Thanks,

Glen

(b) (2) High

Date: 12/4/2001 2:54 PM

Sender: Arnold E Miller

To: Karyl DiDiana

cc: Arnold E Miller

Priority: Normal

Receipt requested

Subject: ZDC-ARTCC-212 (AAL77 on Sepetmeber 11, 2001)

FYI,

I had to sent some corrections to the original data I sent last week to
Glen Trautner, Washington ARTCC.

I am mailing these tonight via FedEx, tracking is # (b) (2) HIGH

Arnie



FedEx Tracking Number

(b) (2) High

1 From Please print and print last

Date 12/4/01

Sender's FedEx Account Number

(b) (2) High

Sender's Name Arnold E. Miller, ZID-505.3

Phone

(b) (2) High

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

City INDIANAPOLIS

State IN

ZIP 46241-3640

2 Your Internal Billing Reference

(b) (2) High

OPTIONAL

3 To

Recipient's Name Mr. Glen R. Trautner

Company Federal Aviation Administration

Address Washington Air Route Traffic Control Center

Address

To "HOLD" at FedEx location, print FedEx address.

825 Market (East)

We cannot deliver to P.O. boxes or P.O. ZIP codes.

City Leesburg

State VA

ZIP 22075

Try online shipping at fedex.com

By using this Airbill you agree to the service conditions on the back of this Airbill and in our current Service Guide, including terms that limit our liability.

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0198239686

0215

Sender's Copy

4a Express Package Service

☒ FedEx Priority Overnight

☐ FedEx Standard Overnight

☐ FedEx First Overnight

☐ FedEx 2Day

☐ FedEx Express Saver

☐ NEW FedEx Extra Hours

☐ FedEx 10Day Freight*

☐ FedEx 20Day Freight

☐ FedEx 30Day Freight

4b Express Freight Service

☐ FedEx 10Day Freight*

☐ FedEx 20Day Freight

☐ FedEx 30Day Freight

* Optional Confirmation

5 Packaging

☒ FedEx Envelope*

☐ FedEx Pak*

☐ Other Pkg.

6 Special Handling

☐ SATURDAY Delivery

☐ HOLD Saturday at FedEx Location

☐ HOLD Saturday at FedEx Location

☐ Available (ONLY for FedEx Priority Overnight and FedEx 2Day to select ZIP codes)

☐ HOLD Saturday at FedEx Location

☐ HOLD Saturday at FedEx Location

Does this shipment contain dangerous goods?

☒ No

☐ Yes

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Date: 11/20/2001 1:25 PM
Sender: Karyl DiDiana
To: Arnold E Miller; Karyl DiDiana
cc: Art Blank
Priority: Urgent
Receipt requested
Subject: Fwd:RE: Certified Index AAL77 9/11/01

Arnold

Per our conversation today

Please list all material on file at ZID re: AAL77 on the certified index. Then send the 3 items requested by ZDC to ZDC. If after review by HQ they decide to request additional information than the items sent to ZDC we will send them the additional requested information at that time.

IF you have any additional questions please contact me.

Thanks

KD

Forward

Header
Subject: RE: Certified Index,
Author: Arnold E Miller
Date: 11/13/01 12:03 PM

Did you find any guidance from our friends in the east about the certified index for AAL77. ZDC wanted only 3 pieces of data, however, the 8020-11 has a different opinion when a NSS is not used.

Arnie

To: Glen R. Trautner

Date: November 28, 2001

Subject: ZDC-ARTCC-212

Action: ☒ Per Your Request ☐ Discuss with Me ☐ Take Appropriate Action
☐ For Your Information ☐ For Your Approval ☐ Please Answer
☐ Per Our Conversation ☐ For your Signature ☐ Prepare Reply for:
☐ Note and Return ☐ Comment

Remarks:

Attached is support data from Indianapolis ARTCC for the subject accident package involving AAL77 on September 11, 2001.

If you need additional information or have any questions about the material provided please contact Arnold E. Miller in our Quality Assurance Office at [REDACTED] or via CC-Mail.

O/S/B

William A. Orr
SMQA, ZID-505

Phone: [REDACTED]

Attachments

Copy Certified Index

Copies Personnel Statements

Copies Partial Transcripts

File: ZDC-ARTCC-212 File

WP: C:\My Documents\Cvr Ltr ZDC ZDC-ARTCC-212.doc

ZID-505.3/amiller:aem:X:269:11/29/2001



Tracking
Number

1 From Please print and press hard

Date 11/28/01

Sender's FedEx
Account Number

Sender's
Name Arnold E. Miller, ZID-505.3

Phone

Company FAA/AIR TRAFFIC CNTRL CNTR

Address 1850 S SIGSBEE ST

City INDIANAPOLIS State IN ZIP 46241-3640

2 Your Internal Billing Reference ZID-505.3

3 To

Recipient's
Name Mr. Glen R. Trautner

Phone

Federal Aviation Administration

Company Washington Air Route Traffic Control Center

Address

To "HOLD" at FedEx location, print FedEx address.

825 East Market

City Leesburg

State VA

ZIP 22075

Try online shipping at fedex.com

By using this Airbill you agree to the service conditions on the back of this Airbill and in our current Service Guide, including terms that limit our liability.

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0198239686

Form
U.S. No.

0215

Shipper's Copy

4a Express Package Service

☒ FedEx Priority Overnight Next business morning

☐ FedEx Standard Overnight Next business afternoon

Packages up to 150 lbs.
Delivery commitment may be later in some areas.
FedEx First Overnight
Fastest next business morning
delivery to select locations

☐ FedEx 2Day Second business day

☐ FedEx Express Saver Third business day

☐ NEW FedEx Extra Hours Later drop-off with next business afternoon delivery for select locations

4b Express Freight Service

☐ FedEx 1Day Freight* Next business day

☐ FedEx 2Day Freight Second business day

☐ FedEx 3Day Freight Third business day

Packages over 150 lbs.
Delivery commitment may be later in some areas.

5 Packaging

☒ FedEx Envelope*

☐ FedEx Pak*

☐ Other Pkg.

*Declared value limit \$200

6 Special Handling

☐ SATURDAY Delivery Available ONLY for FedEx Priority Overnight and FedEx 2Day to select ZIP codes

☐ HOLD Weekday at FedEx Location NOT Available for FedEx First Overnight

☐ HOLD Saturday at FedEx Location Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations

Does this shipment contain dangerous goods?

☒ No ☐ Yes, attached Shipper's Declaration and required FedEx Class of Hazard labels

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Date: 11/29/2001 3:01 PM
Sender: Arnold E Miller
To: Karyl DiDiana
cc: William A Orr; Arnold E Miller
Priority: Normal
Receipt requested
Subject: ZDC-ARTCC-212 (AAL77), September 11, 2001

KARYL,

Indianapolis Center's support data for the subject accident package will be mailed today via FedEx to Mr. Glen R. Trautner at ZDC. The tracking # is [REDACTED]

We sent a copy of the Certified Index , and copies of Personnel Statements and Partial Transcripts.

I talked to Glen this afternoon, advised him the above material would be sent overnight and if there was anything wrong with it, or something else was needed to contact me and we would work it out.

Arnie

Date: 11/7/2001 2:25 PM
Sender: Glen R Trautner
To: Arnold E Miller
Priority: Urgent
Receipt requested
Subject: AAL77

Arnold,

The information that you planned on sending in support of this accident has been ok'd by the region.

Thanks again,

Glen